Products & Services

2022

Caring for Dental Professionals.

All in-stock orders are dispatched within one business day.





Products

| Personal Protective Equipm | ent | | | | 03 | | | | | | | |
|----------------------------|--------|--|--|--|----|--|--|--|--|---|---|---|
| Gloves | | | | | 03 | | | | | | | |
| Masks | | | | | 04 | | | | | | | |
| Cotton & Gauze | | | | | 05 | | | | | | | |
| Endodonics | | | | | 05 | | | | | | | |
| Evacuation | | | | | 05 | | | | | | | |
| Infection Control | | | | | 06 | | | | | | | |
| Waterline Treatment | | | | | 09 | | | | | | | |
| Paper & plastic | | | | | 09 | | | | | | | • |
| Preventative | | | | | 11 | | | | | | | • |
| Our Promise | | | | | 11 | | | | | | | |
| Slow & High speed Handpie | ces | | | | 12 | | | | | | | |
| Handpiece Maintenance | | | | | 13 | | | | | | | |
| High Speed Turbine Repla | cement | | | | 14 | | | | | | | |
| Customer Returns Policy | | | | | 16 | | | | | • | | |
| Our Team | | | | | | | | | | | | |
| Loyalty Program | | | | | 19 | | | | | | | |
| | | | | | | | | | | | | |
| | | | | | | | | | | | | |
| | | | | | | | | | | | | |
| | | | | | | | | | | | | |
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Feature product

Nitrile is three to five times stronger than disposable latex gloves and is a perfect choice for anyone with an allergy to latex.

If you have to wear them, why not **be comfortable**.



The name **Virta** is synonymous with quality. All of our products are carefully developed and sourced. By selling direct to the end user, **Neosource** is able to deliver very competitive pricing without sacrificing quality.

Please call 1-800-665-7302 or email sales@neosource.ca for pricing.

Virta Lite Nitrile Glove

Indigo, ambidextrous nitrile glove, 200/box.



PERSONAL PROTECTIVE EQUIPMENT - PPE



Ronco Siltex Latex PF Examination Glove 5 mil

Silktex is made from premium quality latex and is an excellent medical or general purpose glove. Its high elasticity provides an ease of finger movement making it comfortable to wear.

| Item | Description | |
|--------|----------------------------------|--------------------|
| RNC819 | Ronco Siltex Latex PF XS 100/box | Please call 1-800- |
| RNC829 | Ronco Siltex Latex PF S 100/box | 665-7302 or email |
| RNC839 | Ronco Siltex Latex PF M 100/box | sales@neosource.ca |
| RNC849 | Ronco Siltex Latex PF L100/box | for pricing |

A made in Canada product

PERSONAL PROTECTIVE EQUIPMENT - PPE



Virta Komfort Fit L1 ASTM Mask

Virta Komfort Fit L1. Mask made right here in Manitoba.

| Item | Description | Unit | 20+ |
|----------|---------------------|--------|--------|
| VIRKFM-B | L1 ASTM Blue, 50/bx | \$8.74 | \$8.46 |



Virta Komfort Guard L3 ASTM Mask

Virta Komfort Guard L3 Mask made right here in Manitoba.

| Item | Description | Unit | 20+ |
|------------|----------------------|---------|---------|
| VIRKGM-B | L3 ASTM Blue, 50/bx | \$14.75 | \$13.57 |
| VIRKGM-W | L3 ASTM White, 50/bx | \$14.75 | \$13.57 |
| VIRKGM-BLK | L3 ASTM Black, 50/bx | \$17.15 | \$15.25 |
| | | | |

PERSONAL PROTECTIVE EQUIPMENT - PPE



Mondetta Re-Usable Gown

Re-Usable leval 1 isolation gown good for 70 uses.

| Item | Description | Unit | 10+ |
|------------|-------------------------------------|---------|---------|
| MCL70L003 | Re-Usable Isolation Gown L1 Large | \$20.56 | \$19.89 |
| MCL70M003 | Re-Usable Isolation Gown L1 Medium | \$20.56 | \$19.89 |
| MCL70XL003 | Re-Usable Isolation Gown L1 X-Large | \$20.56 | \$19.89 |

PERSONAL PROTECTIVE EQUIPMENT - PPE



COTTON & GAUZE





ENDODONTICS



EVACUATION





SHIELDPro Single Use Face Shield

Single Use Face Shield.

| Item | Description | Unit | 3+ |
|-----------|----------------------------------|--------|--------|
| SHIELDpro | SHIELDPro Single Use Face Shield | \$2.50 | \$2.00 |

Medicom Safebasics Gauze

40g weight, Rayon/polyester blend, Latex free.

| Item | Description | Unit | 3+ |
|------------|--------------------------------------|---------|---------|
| MCM2101-CH | 2x2 4-Ply Non-Woven Sponges, 5000/cs | \$36.34 | \$35.16 |
| MCM2100-CH | 4x4 4-Ply Non-Woven Sponges, 2000/cs | \$47.56 | \$46.01 |

Medicom SafeBasics Cotton Tipped Applicators

Made from all wood dowels, Latex free.

| Item | Description | Unit | 3+ |
|--------|---------------------------------------|---------|---------|
| MCM803 | 3" Cotton Tipped Applicators, 1000/bx | \$10.95 | \$10.59 |
| MCM806 | 6" Cotton Tipped Applicators, 1000/bx | \$12.97 | \$12.55 |

Virta Flex Non-Latex Dental Dam

Economy package, non latex dental dam for isolation, blueberry colour.

| Item | Description | Unit | 3+ |
|--------------|-----------------------------------|---------|---------|
| VIRFLEX-E-5M | Economy 5x5 Medium, 100 sheets/bx | \$98.07 | \$94.87 |
| VIRFLEX-E-6M | Economy 6x6 Medium, 75 sheets/bx | \$98.07 | \$94.87 |

SafeBasics HVE Tips

45° angled tip for reduced splatter and ideal aspiration efficiency, Single use disposable tips, Vented 1 side.

| Item | Description | Unit | 3+ |
|--------|-------------------------------------|--------|--------|
| MCM510 | HVE Tips Vented 1 Side White, 50/bg | \$2.67 | \$2.58 |

SafeBasics Saliva Ejectors

Provides optimal suction while maintaining shape.

| Item | Description | Unit | 3+ |
|--------|---|--------|--------|
| MCM700 | Saliva Ejector Clear w/ Blue Tip, 105/bg | \$5.43 | \$5.25 |
| MCM701 | Saliva Ejector Clear w/ White Tip, 105/bg | \$5.43 | \$5.25 |
| MCM703 | Saliva Ejector White w/ White Tip, 105/bg | \$5.43 | \$5.25 |

EVACUATION





■ INFECTION CONTROL









Plasdent Surgical HVE

Oralsurge Surgical Aspirator Tip - White 1/8".

| Item | Description | Unit | 3+ |
|---------|---|---------|---------|
| PLA8020 | Oralsurge Surgical Aspirator Tip - White 1/8", 25/pk | \$10.49 | \$10.15 |

DCI Air/Water Syringe Tips

Interchangeable in most common syringe heads, Autoclavable.

| Item | Description | Unit | 3+ |
|---------|---------------------------------|---------|---------|
| DCI3055 | Autoclavable Syringe tips, 5/pk | \$33.67 | \$32.57 |

Terragene 24hr test Incubator

Bio Nova Biological Indicators. 24 - Compatible with any 24 - hour biological indicator test.

| Item | Description | Unit |
|-------------|---|----------|
| TER-IC10/20 | Incubator for 24 hr. Biological Indicator Tests | \$331.20 |

Terragene Mini-Bio

Mini Bio Auto Reader Incubator with printer, compatible with 20-min, 30-min, 60-min, and 3-hour Bio Nova tests. Includes Bio Nova tracking software.

| Item | Description | Unit |
|-------------|-------------------------------------|------------|
| TER-MiniBio | Mini Bio Nova Auto Reader Incubator | \$1,380.00 |

Terragene Bio Nova Biological Indicators

Bio Nova Biological Indicators compatible with any 24 hour incubator.

| Item | Description | Unit | 3+ |
|------------|---|----------|----------|
| VIRIC-BT20 | Bio Nova Biological Indicators - Steam 24 Hr., 100/pk | \$203.32 | \$196.69 |

Terragene Unique Point Integrator

Unique Point Integrator Class 5 compatible with Trazanto Scanner.

| Item | Description | Unit | 3+ |
|-----------|--|--------|--------|
| VIRIC-1YS | Terragene Unique Point Integrator Class 5, 200/pk | \$9.11 | \$8.81 |

■ INFECTION CONTROL













Terragene Class 5 Pass Fail Integrator

Pass Fail Integrator for Steam Sterilization, Class 5.

| Item | Description | Unit | 3+ |
|-----------|--|---------|---------|
| VIRIC-26C | Terragene Pass Fail Integrator for Steam Sterilization, Class 5, 250/pk | \$66.98 | \$64.79 |

Terragene Trazanto Analyser

Trazanto automatic traceability and quality control system for cleaning, disinfection and sterilization process.

| Item | Description | Unit |
|--------------|-----------------------------|------------|
| TER-Trazanto | Terragene Trazanto Analyser | \$2,277.00 |

Terragene Sterilization Tape

Super adherent steam indicator tape, Class 1.

| Item | Description | Unit | 3+ |
|----------|---|--------|--------|
| VIRIC-22 | Terragene Super Adherent Steam Indicator Tape, Class 1, 19mm X 50m | \$5.43 | \$5.25 |

Terragene Chemdye Bowie & Dick Test

Bowie & Dick Test Pack Chemical Indicator designed for testing air removal efficiency of vacuum-assisted steam sterilizers. 100% Lead Free.

| Item | Description | Unit | 3+ |
|----------------|--|---------|---------|
| VIRIC-BD125X/2 | Terragene Chemdye Bowie & Dick Test, 25/pk | \$98.07 | \$94.87 |

Terragene Chemdye Splat – Washing indicator

Cleaning Indicator for cleaning performance tests. Challenge level: high. Detects all the factors that affect the result of a washing process. Initial Color: Blue. Result: removal of the blue organic substance.

| Item | Description | Unit | 3+ |
|-----------|--|---------|---------|
| VIRIC-WA4 | Terragene Chemdye Splat – Washing Indicator, 200/pk | \$37.72 | \$36.49 |

Terragene Chemdye Splat – Washing indicator Holder

Holder for washing indicator.

| Item | Description | Unit | 3+ |
|-----------|---|---------|---------|
| VIRIC-WAH | Terragene Chemdye Splat – Washing Indicator Holder | \$35.24 | \$34.09 |

■ INFECTION CONTROL

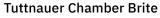












Powdered Autoclave Cleaner, Convenient, premeasured packets.

| Item | Description | Unit | 3+ |
|-----------|-----------------------|---------|---------|
| TTRCB0010 | Chamber Brite, 10/box | \$81.24 | \$78.59 |

SciCan Optim 1 Liquid

1 min bactericidal & virucidal claim. 30 sec sanitizer. 5 min TB claim. Hydrogen peroxide does not leave behind active residue which may lead to the development of resistant strains of microorganisms.

| Item | Description | Unit | 4+ |
|-----------|--|---------|---------|
| SCI3312X1 | Optim 1 Surface Disinfectant Unscented, 4L | \$49.31 | \$47.70 |

SciCan Optim 33TB Wipes

1 min bactericidal & virucidal claim. 30 sec sanitizer. 5 min TB claim. Hydrogen peroxide does not leave behind active residue which may lead to the development of resistant strains of microorganisms.

| Item | Description | Unit | 12+ |
|----------|--|---------|---------|
| SCI33W12 | Optim 33TB Surface Disinfectant Wipes, Unscented, 160/can | \$18.56 | \$17.95 |

SciCan Optim Dry Wipes

SciCan Dry Wipes, 6" x 7" (18 x 160 sheets).

| Item | Description | Unit | 3+ |
|----------|--|---------|---------|
| SCI33R18 | Optim Dry Wipes 160 Sheets/Roll, 3 Rolls/Box | \$36.16 | \$34.98 |

Tuttnauer Clean & Simple

Enzyme tablets for instrument presoak, ultrasonic cleaning solutions and evacuation cleaner.

| Item | Description | Unit | 3+ |
|-----------|--------------------------------|----------|----------|
| TTRCS0144 | Clean & Simple Tablets, 144/bx | \$141.40 | \$136.79 |

Aurelia Sterilization Wrap

Made with natural cellulose fibres. Strong, tear-resistant, soft, flexible, and easy to pack. Great barrier to air and water contamination.

| Item | Description | Unit | 3+ |
|-----------|--|----------|----------|
| AURSP1515 | Aurelia Sterilization Wrap 15x15, 500/cs | \$78.02 | \$75.47 |
| AURSP2020 | Aurelia Sterilization Wrap 20x20, 500/cs | \$112.33 | \$108.67 |

■ INFECTION CONTROL



Medicom SafeBasics Sterilization Pouches Class 4

Made from high-quality materials, SafeBasics sterilization pouches deliver reliable sterilization processing at an affordable price. These self-seal sterilization pouches with dual (internal/external) steam indicators are engineered to provide reliable indicatorcolour change and seal performance.

| Item | Description | Unit | 6+ |
|----------|--|----------|----------|
| MCM99000 | 2-3/4 x 9" Class 4 Sterilization Pouch, 200/bx | \$10.86 | \$10.50 |
| MCM99005 | 3-1/2 x 5-1/4" Class 4 Sterilization Pouch, 200/bx | \$12.60 | \$12.19 |
| MCM99010 | 3-1/2 x 9" Class 4 Sterilization Pouch, 200/bx | \$11.59 | \$11.21 |
| MCM99015 | 2-1/4 x 4" Class 4 Sterilization Pouch, 200/bx | \$8.19 | \$7.92 |
| MCM99025 | 5-1/4 x 10" Class 4 Sterilization Pouch, 200/bx | \$23.64 | \$22.87 |
| MCM99030 | 7-1/2 x 13" Class 4 Sterilization Pouch, 200/bx | \$ 28.80 | \$ 27.86 |

WATER LINE TREATMENT





PAPER & PLASTIC





Citrisil Blue

Cleans and maintains dental unit waterlines. Includes shock tablets to kill pre-existing odour causing bacteria. Eliminates the need to empty bottles and purge lines at the end of each day.

| Item | Description | Unit | 3+ |
|-----------|--|---------|---------|
| STLC50-B | 0.7L Bottle, 48 Maintenance/2 Shock Tablet | \$61.46 | \$59.45 |
| STLC50-2B | 2L Bottle, 48 Maintenance/2 Shock Tablet | \$93.38 | \$90.34 |

Sterisil 365 Straw

The Sterisil® Straw eliminates the hassle of dropping daily tablets and provides worry-free waterline treatment for 365 days! As an added bonus, the Straw has a built-in shock treatment that releases automatically to kill preexisting odour-causing bacteria. The Sterisil Straw has a quantified EPA claim of \leq 10 CFU/ml HPC purity and features a Luer Lock fitting, reducing installation and replacement time down to a minute.

| Item | Description | Unit | 3+ |
|----------|--------------------|----------|----------|
| STLC50-B | Sterisil 365 Straw | \$351.26 | \$339.80 |

Medicom SafeBasics Plastic Cups

Double rolled lip for easy separation, Latex free.

| Item | Description | Unit | 3+ |
|--------|-------------------------------------|---------|---------|
| MCM106 | 5oz Plastic Cups, Lavender, 1000/cs | \$55.75 | \$53.93 |
| MCM110 | 5oz Plastic Cups, White, 1000/cs | \$55.75 | \$53.93 |
| MCM112 | 5oz Plastic Cups, Blue, 1000/cs | \$55.75 | \$53.93 |

Medicom SafeBasics Paper Cups

Poly-Coated paper cup.

| Item | Description | Unit | 3+ |
|-----------|---|---------|---------|
| MCM116-CH | Medicom SafeBasics 5oz Paper Cups, Healthy Teeth Design, 1000/cs | \$55.75 | \$53.93 |

PAPER & PLASTIC

PINNACLE"

100

Ker



Pinnacle Light Sleeves

Fits most dental examination lights.

| Item | Description | Unit | 3+ |
|---------|--|---------|---------|
| PNE3600 | Light Sleeves "T" Style 5-3/4 x 4", 500/bx | \$35.70 | \$34.53 |
| PNE3650 | Light Sleeves "L" Style 1-1/2 x 8", 500/bx | \$35.70 | \$34.53 |

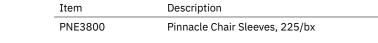
Pinnacle Syringe Sleeve

Syringe Sleeve with opening.

Pinnacle Chair Sleeves 27-1/2 x 24", Universal.

| Item | Description | Unit | 3+ |
|------------|--|---------|---------|
| PNE3767-WO | Pinnacle Syringe Sleeve with opening, 500/bx | \$25.85 | \$25.01 |





Sleeves, 225/bx \$50.05

Unit

3+

\$48.42

Medicom SafeBasics Headrest Covers

1 ply tissue/paper, Latex free

| Item | Description | Unit | 3+ |
|---------|---|---------|---------|
| MCM3017 | Medicom SafeBasics Headrest Covers 10x13 White, 500/bx | \$63.20 | \$61.14 |

Virta Barrier Wrap

4" x 6" Sheets.



| Item | Description | Unit | 3+ |
|------------|--|---------|---------|
| VIRBFB-002 | Virta Barrier Film, Blue, 1200 sheets/roll | \$17.94 | \$17.36 |

Plasdent Barrier Wrap

4" x 6" Sheets.

| Item | Description | Unit | 3+ |
|------------|--|---------|---------|
| PLAPS1250C | Plasdent Barrier Film, Clear, 1200 sheets/roll | \$17.94 | \$17.36 |

PAPER & PLASTIC



Medicom SafeBasics Dental Bibs

2 ply paper, 1 ply poly.

| Item | Description | Unit | 3+ |
|---------|---|---------|---------|
| MCM8280 | SafeBasics Dental Bibs Lavender, 500/cs | \$42.14 | \$40.76 |
| MCM8282 | SafeBasics Dental Bibs Blue, 500/cs | \$42.14 | \$40.76 |
| MCM8283 | SafeBasics Dental Bibs White, 500/cs | \$42.14 | \$40.76 |
| MCM8286 | SafeBasics Dental Bibs Dusty Rose, 500/cs | \$42.14 | \$40.76 |
| MCM8289 | SafeBasics Dental Bibs Aqua, 500/cs | \$42.14 | \$40.76 |

Medicom SafeBasics Tray Paper

8-1/2 x 12-1/4, Latex Free.

| Item | Description | Unit | 3+ |
|---------|--|---------|---------|
| MCM5593 | SafeBasics Dental Tray Paper Ritter B White, 1000/bx | \$40.94 | \$39.61 |

Virta Prophy Cups

Latex free, Ribbed & Webbed, Unscented, Blue.

| Item | Description | Unit | 3+ |
|------------|---|----------|----------|
| VIR14102S | Screw Type Prophy Cups, 144/pk | \$35.51 | \$34.35 |
| VIR14102S1 | Screw Type Prophy Cups Clinic Pack, 1000/pk | \$217.21 | \$210.13 |
| VIR14302S | Snap-On Type Prophy Cups, 144/pk | \$27.97 | \$27.06 |
| VIR14302S1 | Snap-On Type Prophy Cups Clinic Pack, 1000/pk | \$174.80 | \$169.10 |
| VIR14402S | Latch Type Prophy Cups, 144/pk | \$45.72 | \$44.23 |
| VIR14402S1 | Latch Type Prophy Cups Clinic Pack, 1000/pk | \$301.67 | \$291.83 |

Virta Classic Fluoride Trays

Hinged (50/pk), Singles (100/pk)

| Item | Description | Unit | 3+ |
|-----------|--|---------|---------|
| VIR20100S | Virta Classic flouride trays singles, small | \$22.91 | \$22.16 |
| VIR20101M | Virta Classic flouride trays singles, medium | \$22.91 | \$22.16 |
| VIR20102L | Virta Classic flouride trays singles, large | \$22.91 | \$22.16 |
| VIR20203S | Virta Classic flouride trays hinged, small | \$32.84 | \$31.77 |
| VIR20204M | Virta Classic flouride trays hinged, medium | \$32.84 | \$31.77 |
| VIR20205L | Virta Classic flouride trays hinged, large | \$32.84 | \$31.77 |

OUR PROMISE

Sundry & Handpieces

All sunproducts in this guide will be dispatched with in one business day of your order being placed.*

* This does not include product on back order from suppliers.



PREVENTATIVE





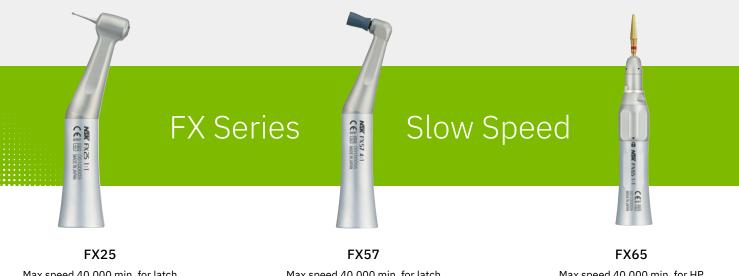
SLOW SPEED HANDPIECES



CA burs, latch type, Max 40,000 rpm, autoclavable.

For screw in cups, and brushes, Prophylaxis application, autoclavable, Max 5000 rpm. 1:1 contra sheath for EX series heads, autoclavable.

| Item | EX Series | Unit | 3+ |
|------------|--|----------|----------|
| NSKC037001 | BB-Y EX Series low speed head, ball bearing latch type | \$139.60 | \$128.43 |
| NCKC187001 | AR-Y(S) Ex Series screw type Prophy head | \$79.00 | \$72.68 |
| NCKC100008 | EC-EX Series low speed handpiece 1:1 direct drive | \$129.00 | \$118.68 |



Max speed 40,000 min, for latch burs, push button chuck.

Max speed 40,000 min, for latch bur, push button chuck.

Max speed 40,000 min, for HP handpiece, clean head handpiece.

| Item | EX Series | Unit | +3 |
|-------------|--|----------|----------|
| NSKC1052002 | FX25 1:1 Direct Drive push button latch type | \$392.60 | \$361.19 |
| NSKC1054002 | FX57 4:1 Prophy attachment with screw head | \$392.60 | \$361.19 |
| NSKH1014002 | FX65 1:1 Straight attachment | \$325.00 | \$299.00 |





| Item | Description | Unit | +3 |
|-------------|--|----------|----------|
| NSKM1003002 | FX204 M4 Motor | \$585.00 | \$538.20 |
| NSKC634001 | ER4-EX Series low speed handpiece, 4:1 Reduction | \$239.00 | \$219.88 |
| NSKP560001 | Pana-Max standard head Handpiece | \$549.00 | \$505.08 |

HANDPIECE MAINTENANCE



Pana Spray Plus

For air driven, electric & slow speed handpieces and air motors. Specially formulated, highly effective general handpiece and air motor lubricant. Apply pana spray every time before autoclaving any handpiece or air motor. 480 mL.

| Item | Description | Unit | 3+ |
|------------|-----------------|---------|---------|
| NSKZ182600 | Pana Spray Plus | \$76.64 | \$74.14 |



NSK iCare

iCare Oil Absorber Sheets.

| ו | Unit | 3+ | Item | Description | Unit | 3+ |
|--------|---------|---------|------------|----------------------------|---------|---------|
| / Plus | \$76.64 | \$74.14 | NSKU433135 | Oil Absorber Sheets, 10/bx | \$11.40 | \$10.83 |

HANDPIECE MAINTENANCE



NSK Mist Filter

NSK iCare Mist Filter Set

system.

NSK iCare Maintenance Oil

Specially formulated maintenance oil provides the highest levels of handpiece lubrication

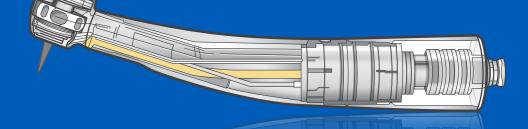
| Item | Description | Unit | 3+ | |
|------------|--------------------------|----------|----------|--|
| NSKZ016130 | Care Maintenance Oil, 1L | \$126.00 | \$119.70 | |

| Item | Description | Unit | 3+ |
|------------|-------------------------------------|---------|---------|
| NSKY900159 | NSK iCare Mist Filter Set, 12/bx | \$41.20 | \$39.14 |

Disposable mist filters used with the iCare handpiece maintenance

HANDPIECE REPAIR

Handpiece Repair + Turbine Replacement







Neosource offers complete service of the handpiece system including couplers and new handpiece sales.

Professional + reliable service

Our **Handpiece Repairlab** service is completed within 72 hours from receiving approval of estimate. Getting started is as easy.

Call 1.800.665.7302 or email to let us know about the handpiece for repair. We will take care of the rest.

Terms + conditions

A \$50 diagnostic fee applies to all estimates. This charge is waived if the handpiece is under warranty or the repair is approved. Any quote that is not approved within 30 business days will be subject to the \$50 and shipped back to you. This fee help us to cover part of the shipping expenses and labour. All listed models under handpiece repair will be dispatched within 72 business days of receiving approval of estimate. All turbine replacements have a one year warranty.

Kavo Air High Speeds

Midwest Air High Speeds

W & H Air High Speeds

| Item | Unit | 3+ |
|--|----------|----------|
| KaVo 625/630/635/636/640/ 642/645/646/650 | \$339.00 | \$299.00 |
| KaVo 6000 | \$339.00 | \$299.00 |
| KaVo 6500 | \$339.00 | \$299.00 |
| KaVo 8000 | \$339.00 | \$299.00 |
| KaVo E679/680 | \$339.00 | \$299.00 |
| KaVo 4500/5000 | \$339.00 | \$299.00 |
| KaVo M8900/M9000 | \$339.00 | \$299.00 |

| Item | Unit | 3+ |
|-------------------------------|----------|----------|
| Midwest Quiet Air Lever | \$339.00 | \$299.00 |
| Midwest Tradition Lever | \$339.00 | \$299.00 |
| Midwest Tradition Push Button | \$339.00 | \$299.00 |

Midwest Air High Speeds

| Item | Unit | 3+ |
|-------------|----------|----------|
| W & H TA-98 | \$339.00 | \$299.00 |
| W& H TA-96 | \$339.00 | \$299.00 |

NSK Air High Speeds

| Item | Unit | 3+ |
|---------------|----------|----------|
| NSK M600 | \$339.00 | \$299.00 |
| NSK X700/X800 | \$339.00 | \$299.00 |
| NSK Z800/Z900 | \$339.00 | \$299.00 |

NSK Electric High Speeds

NSK Electric High Speed Attachments

| Item | Unit | 3+ |
|----------|----------|----------|
| NSK X95L | \$629.00 | \$579.00 |
| NSK Z95L | \$629.00 | \$579.00 |

Replacement includes: 3 piece gear set

Star Air High Speed



Customer returns policy

Return authorization

Please call our office for a "Return Authorization Number" (RA). We will send our designated courier to pick up the item. Those preferring to consult their Sales Representative may do so, providing that the RA is provided before returning goods for credit and/or repairs. Returned items received by our Customer Returns Department without prior authorization may result in the returned item being denied for credit and/or repair.

Restocking fee

The restocking fee is 15% will apply on goods returned within 90 days. Please call for applicable restocking charges on goods returned after 90 days. Items partially used are not returnable unless the item is found defective.

Defective items

In the event an item is defective, please contact our office with the item and lot number. Neosource will measure the severity of the defect, and the manufacturer notified. We may require the item to be returned for analysis.

Shipping

Please return the item in the original, unmarked, unopened package along with a copy of the original invoice. Returns shipped 'collect' will not be accepted. Items returned must be packaged in a corrugated box to avoid damage during shipping. Please mark the return authorization number (RA) on the copied invoice only. Liquid items should be packaged in a separate shipping container. Please call the office for any hazardous material shipping instructions.

Returns of goods used in the mouth

For your protection, any goods used in the mouth, including handpieces and equipment that have had the packing opened, may not be returned for credit. These items will be repaired or replaced in accordance with manufacturer warranties. If a handpiece or equipment is returned that falls out of the manufacturer's warranty period, an estimate will be provided for the repair.

Special order items

Special order items are not returnable. On an exception basis, they will be subject to a 25% restocking fee. These special order items are not regularly stocked in our distribution centre and have been specially ordered for you, and confirmed by our Sales Representative.

Failure to comply with one or all of these return policies will result in credit being denied.

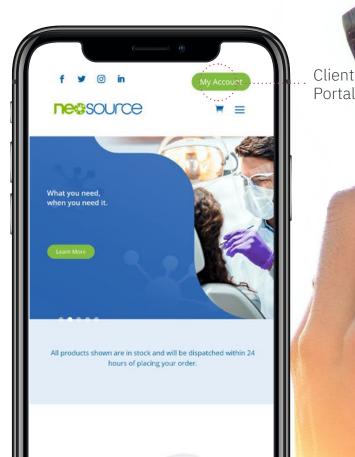
Shipping address

Neosource 103-251 Saultreaux Crescent Winnipeg, Manitoba R3J 3C7

800.847.3160

Organize and review your account by:

- Create new orders and review transactions
- Review and print invoices
- Support cases
- Reports
- Returns
- Contact info



Unlock the full potential of Neosource by creating a customer account on the Client Portal.

The company we keep

We know our people are our strength, our soul and the reason behind the growth of Nesource. Neosource is brought to you by the Accuquip group of companies which has been caring for dental professionals since 1981. As a dental professional, your first priority is patient care. Our first priority is you! Our friendly, experienced and reliable team is ready to answer any questions you might have!



Manny Meillon

Handpiece Repair Technician



Dave Haldane Sales Executive



Gabby Mera Finance



Leanne Nault Customer Service



Amanda Smith Customer Service



Corine Hoas Customer Service



Kevin Haldane Operations Team Lead



John Haldane President

Loyalty program

Neosource is all about rewarding **you** with the best experience. The more **you** spend the more we reward **you**.



Purchase **\$5000** over the course of the quarter, receive a **\$250** credit to your account.



Purchase **\$3000** over the course of the quarter, receive a **\$125** credit to your account.



Purchase **\$1500** over the course of the quarter, receive a **\$50** credit to your account.

Credits to account will be awarded at the end of the quarter based on customer spend.

Quarter 01 – January till March Quarter 02 – April till June Quarter 03 – July till September Quarter 04 – October till December

Buy with confidence.

Neosource

Suite 103-251 Saulteaux Cres Winnipeg, MB R3J 3C7

800.847.3160 sales@neosource.ca neosource.ca

100% Canadian





